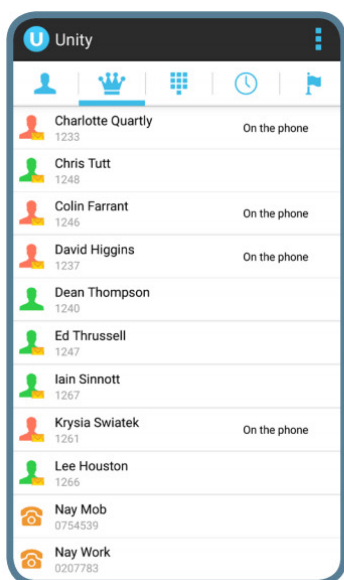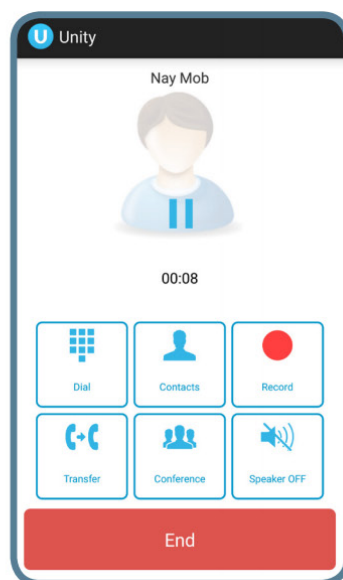# Unity Mobile

SOPHISTICATED CALL HANDLING ON THE GO

Unity Mobile puts advanced office phone features on your mobile. Featuring hold, transfer, conferencing, instant messaging and call recording control, Unity Mobile provides advanced business communication features to knowledge workers on the move
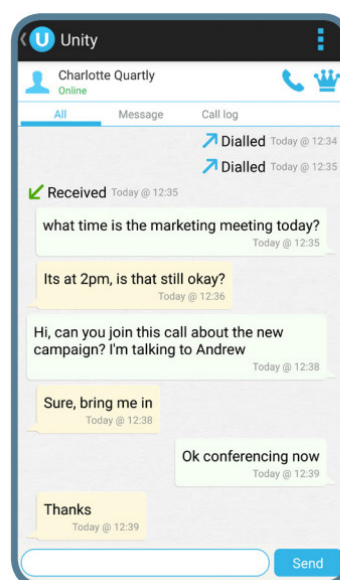
By layering smart call control options on top, and displaying the status of colleagues, Unity Mobile enhances communications and connectedness for mobile employees.
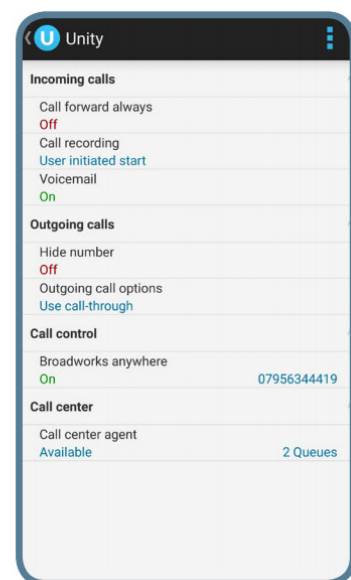

Visual indication of your colleagues' status

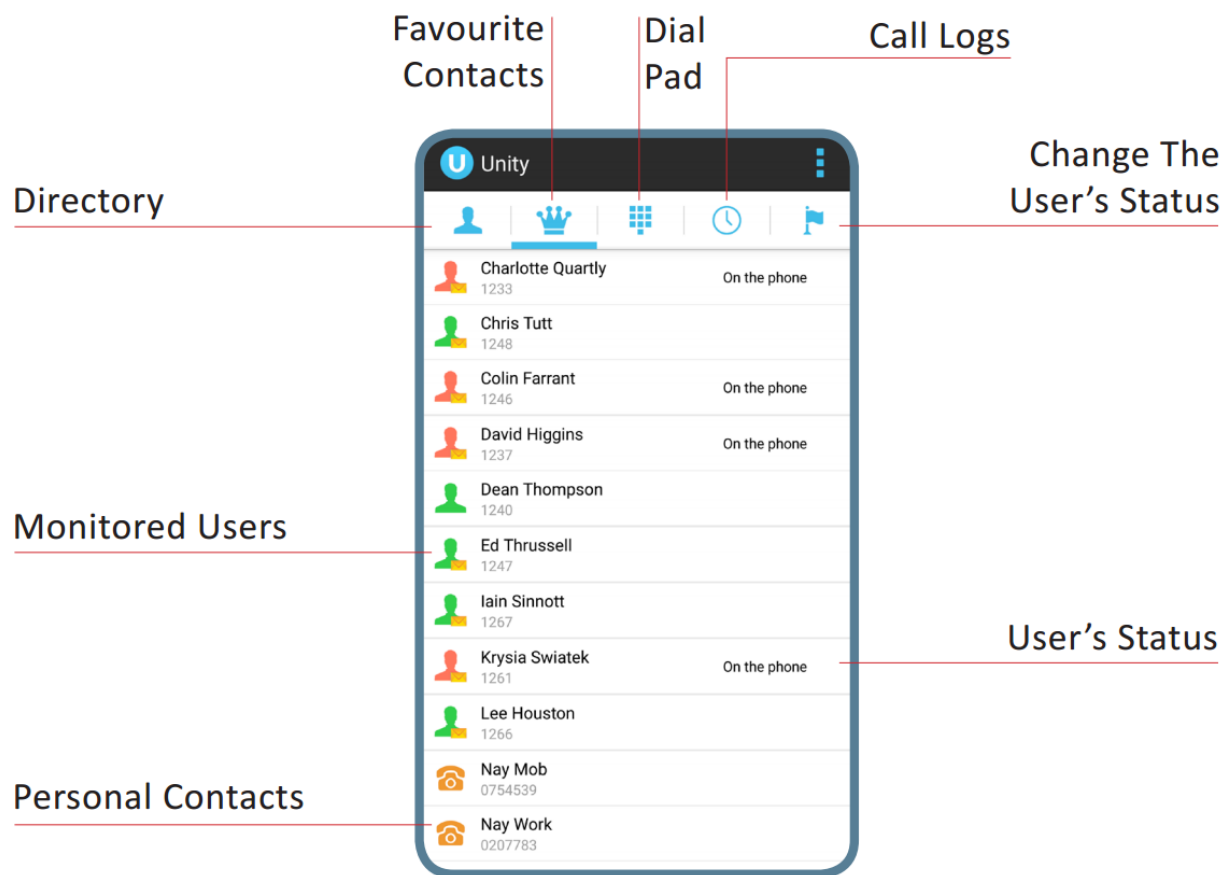Buttons to simply conference and transfer

Instant message co-workers from anywhere

Configure preferences to suit your working model

By tunnelling service out from the office phone system, Unity Mobile lets users project their business persona out to the mobile device. Any outbound calls will present the users' desk extension providing a total "one number" solution for mobile workers.

All calls made and recevied through Unity Mobile will use the underlying mobile cellular dialler, greatly simplifying setup and usability.

Favourite Contacts | Dial Pad | Call Logs

Directory

Change The User's Status

Monitored Users

User's Status

Personal Contacts

Call Control	Hold/ Resume, Transfer and Conference inbound and outbound calls
Busy Lamp Field	When in a WiFi zone Unity Mobile will graphically display the available/ engaged stats of your colleagues
Call Push/ Pull	Pull live calls between your IP desk phone and Unity Mobile for a total mobility soultion
Call Recording	Record all inbound and outbound calls using the office extension call recording platform. Pause and resume recording to omit sensitive information
Integrated Directories	Access all personal, company and internal user directories with dynamic search
Instant Messaging	IM any other Unity (Desktop, Reception, Mobile, Agent or Supervisor) user in the Group or Enterprise
Call Centre ACD State	Configure ACD availability, toggling between Available, Unavailable and Wrap-Up
Call Through	Utilize the Anywhere service to make outbound mobile calls using your office extension and number presentation
Call Back	Optionally have the office system call your mobile back and automically connect to your outgoing call. Often useful to avoid high outbound mobile charges when roaming
Supported Mobile Platforms	Android and iPhone